

THE EXECUTIVE

Tuesday, 23 December 2003

Private and Confidential Report

Agenda Item 8. Customer First Implementation (Pages 1 - 15)

Concerns a Contractual Matter (paragraphs 7, 8 and 9)

**Agenda Item 11a Recruitment of the Head of Older Peoples Services
(Pages 17 - 18)**

Contact Officer: Barry Ray
Telephone: 020 8227 2134
Fax: 020 8227 2171
Minicom: 020 8227 2685
E-mail: barry.ray@lbbd.gov.uk

This page is intentionally left blank

Document is Restricted

This page is intentionally left blank

Document is Restricted

This page is intentionally left blank